

Pier to Pier – Sunday 18th May 2025 - Terms and Conditions

1) General

- a. These booking terms and conditions apply to everyone participating in St Helena Hospice's Pier to Pier event and those who attend as spectators and upon entry you accept these terms and conditions.
- b. Places are limited on the Pier to Pier event, and entries are processed in the order we receive them. The closing date for entries is Tuesday 13th May 2025 at 11.59pm.
- c. There is a minimum age for participants to register at 5 years old, however all ages are welcome and under 5's can join free of charge. Anyone under the age of 18 must be accompanied by a registered adult who takes responsibility for them at all times throughout the event. Anyone under the age of 18 agrees that they have sought parent/guardian consent to take part in this event.
- d. When registering via Enthuse, you will be required to register each participant.

2) Booking process, prices and payment

- a. Registration is non-transferable and non-refundable.
- b. The registration fee for this event is £10 per adult whether you are walking 7 or 14 miles. A minimum sponsorship of £40 should be raised per person. Children are priced at £5 with a minimum sponsorship target of £40.
- c. A registration fee applies with no fundraising and is £25 per adult or child. Plus, to celebrate our 40th anniversary we are providing a 40th anniversary 'Ruby' ticket.
- d. A silent disco upsell will be available through Enthuse priced at £16.00. 25% of this amount will be donated to St Helena Hospice by the supplier.
- e. The silent disco will start at Clacton Pier and allow supporters walking 7 or 14 miles to be involved. This will not be available for those starting Pier to Pier at Walton.
- f. Those taking part in the Silent Disco will be required to stay in close proximity to the lead in order to ensure connection is maintained and you can connect to the music being played.
- g. The Pier to Pier event is a St Helena Hospice event to raise money for St Helena Hospice. We ask that all sponsorship raised is for St Helena Hospice, please do not raise money for other charities, trusts or funds.
- h. Any carer taking part to accompany a participant is required to register and pay in the same way as any other participant in order to be covered under St Helena Hospice event insurance.
- i. All funds raised from taking part in this event, including sponsorship will be allocated to general hospice funds to cover all St Helena Hospice services.

3) Medals

- a. Medals are subject to availability and cannot be guaranteed for people registering on the day.
- b. If you have registered at one pier and decide to finish your walk early or choose to walk the longer distance to a different pier than stated on your registration form you are not guaranteed a medal on the day.

4) Safety

- a. All participants taking part in Pier to Pier event do so at their own risk. In no event shall St Helena Hospice be liable for any injuries, loss or damages whatsoever, including indirect, punitive, special, incidental or consequential losses connected with any aspect of this event.
- b. All participants are responsible for their own medical condition. If in doubt about your ability to finish the Pier to Pier event or you have a medical condition that might affect your ability to participate, please consult your doctor prior to taking part in the event.
- c. On no account are drugs or alcohol to be brought into the event site or consumed during the event. St Helena Hospice reserves the right to refuse entry to anyone we suspect is under the influence of drugs or alcohol.
- d. Jogging or running is not permitted at the Pier to Pier event due to volume of participants along the route.
- e. Dogs, including guide dogs are welcome if they are well behaved dogs on a lead.
- f. Disabled entrants are welcome to take part. However, due to the nature of the event, the location and volume of walkers, it may be deemed required that wheelchair users start slightly later due to

crowd control. Please contact St Helena Hospice prior to booking to establish whether the event is suitable for you.

- g. The silent disco will be on route and during the walk. It is advised to follow all health and safety advice, use appropriate volume levels on route to ensure you can hear directions or instructions from volunteers and be guided by the main lead.

5) Changes to the event

- a. St Helena Hospice cannot be held liable for any changes made to the event for safety reasons. Nor can we accept any liability for any changes made to the venue or date of the event.
- b. St Helena Hospice reserves the right to alter the start time of the event at any time.
- c. If St Helena Hospice cancels the event due to reasons beyond control such as snow, thunderstorms, natural disasters and terrorism, entry fee will not be refunded. An alternative date will be selected and all participants will be admitted to this event.
- d. St Helena Hospice reserves the right to cancel this event at any time due to reasons within our control. In the event of this happening, entry fees and sponsorship will be refunded in full.

6) Filming and Photography

- a. We may film or photograph participants and volunteers taking part or attending events and use such footage or photographs for commercial and/or fundraising use including, but not limited to: advertising, publications, marketing material, merchandising, and other documents made available to the public; and for our sponsors/partners to publicise their involvement or association with the event. Please note, photos and videos may come from a wide range of sources (including spectators), and is sometimes not arranged by St Helena Hospice. If approached by a photographer or videographer and you do not wish to be filmed or photographed, please let them know. We do, however, reserve the right to use footage or images supplied to us where you might be included.
- b. No personal details (including names) of anyone under 18-year-old participants will be used in any publicity materials without the written consent of their parent or legal guardian, but we may use images where children are incidentally included, e.g. the warm up or starting line.
- c. St Helena Hospice utilise the services of a third party marketing agency Ketchup who will use such filming or photography as instructed by St Helena Hospice for marketing purposes ONLY.

7) Data Protection

- a. The information you provide when you register will be shared only within St Helena Hospice and our external marketing agency Ketchup.
- b. Ketchup will not directly contact you on behalf of the hospice and will only have access to details provided via the Enthuse events platform, all of which will be monitored and restricted by St Helena Hospice.
- c. Please refer to Ketchup Privacy Notice - [Privacy Notice | Ketchup Marketing](#)
- d. It will not be shared with any other organisation or third party.
- e. By taking part, you agree to St Helena Hospice contacting you via telephone, letter or email for any matter relating to your participation in this event.
- f. St Helena Hospice may contact you occasionally by post to tell you more about our services and other ways you can help, including opportunities to donate, volunteer or fundraise. You can ask us to stop these communications at any time.
- g. If you'd also like to hear electronically about our services and other ways you can help, including opportunities to donate, volunteer or fundraise for us, please complete the questions on either the online sign-up form or paper sign-up form.

8) Disclaimer

- a. All participants taking part in Pier to Pier event do so at their own risk. In no event shall St Helena Hospice be liable for any injuries, loss or damages whatsoever.