

Ruby Ball
Saturday 11th October 2025
Terms and Conditions

1. General

- a. These booking terms and conditions apply to everyone registering to attend the St Helena Hospice Ruby Ball and those who attend accept these terms and conditions.
- b. There is limited availability for the Ruby Ball, requests are processed in the order we receive them.
- c. The closing date for entries is 1st September 2025 at 23.59.
- d. There is a minimum age for participants is 18 years old.
- e. The lead person will be required to each person(s) attending the Ruby Ball.
- f. The event will be held at Stoke by Nayland Resort (also known as Stoke by Nayland Golf & Spa Hotel) – Keepers Lane, Leavenheath, Colchester, CO6 4PZ.

2. Booking process, prices and payment

- a. Registration is non-transferable.
- b. The standard ticket fee for this event is £85 per adult, unless stated otherwise.
- c. Ruby Ball Tables are available to be sponsored at £500 each, the person/company will receive *two free places* as part of this sponsorship package, with the table named at the event.
- d. Further discounts will only be agreed by St Helena Hospice and at the discretion of the charity.
- e. The Ruby Ball is a St Helena Hospice event to raise money for St Helena Hospice, with all funds associated to the event contributing to general hospice funds to cover all St Helena Hospice services.

3. Safety

- a. All participants attending the Ruby Ball do so at their own risk. In no event shall St Helena Hospice be liable for any injuries, loss or damages whatsoever, including indirect, punitive, special, incidental or consequential losses connected with any aspect of this event.
- b. All participants are responsible for their own medical condition. If St Helena Hospice or venue host are required to know of any medical conditions that may impact on your attendance to this event, you are required to inform both parties.
- c. On no account are drugs or alcohol to be brought to the venue. St Helena Hospice reserves the right to refuse entry to anyone we suspect is under the influence of drugs or abuse of alcohol.
- d. St Helena Hospice asks for all attendees to act and behave in a responsible manner. If anyone is suspect to be behaving in an inappropriate way in communication with venue host, they will be asked to leave.
- e. Disabled entrants are welcome to attend and should communicate with Stoke by Nayland Resort on any further requirements needed.
- f. Any allergens related to food or drink should be directed to Stoke by Nayland Resort upon inputting your food order for the Ruby Ball.

4. Changes to the event

- a. St Helena Hospice cannot be held liable for any changes made to the event for safety reasons. Nor can we accept any liability for any changes made to the venue or date of the event.
- b. St Helena Hospice reserves the right to alter the start time of the event at any time.
- c. If St Helena Hospice cancels the event due to reasons beyond control an alternative date will be selected and all participants will be admitted to this event.
- d. St Helena Hospice reserves the right to cancel this event at any time due to reasons within our control. In the event of this happening, entry fees and sponsorship will be refunded in full.

5. Filming and Photography

- a. We may film or photograph participants and volunteers taking part or attending events and use such footage or photographs for commercial and/or fundraising use including, but not limited to advertising, publications, marketing material, merchandising, and other documents made available to the public; and for our sponsors/partners to publicise their involvement or association with the event. Please note, photos and videos may come from a wide range of sources (including spectators) and is sometimes not arranged by St Helena Hospice. If approached by a photographer or videographer and you do not wish to be filmed or photographed, please let them know. We do, however, reserve the right to use footage or images supplied to us where you might be included.

6. Data Protection

- a. The information you provide when you register will be shared only within St Helena Hospice. It will not be shared with any other organisation or third party.
- b. By taking part, you agree to St Helena Hospice contacting you via telephone, letter or email for any matter relating to your participation in this event.
- c. St Helena Hospice may contact you occasionally by post to tell you more about our services and other ways you can help, including opportunities to donate, volunteer or fundraise. You can ask us to stop these communications at any time.
- d. If you'd also like to hear electronically about our services and other ways you can help, including opportunities to donate, volunteer or fundraise for us, please complete the questions on either the online sign-up form or paper sign-up form.

7. Disclaimer

- a. All those registering to attend the St Helena Hospice Ruby Ball do so at their own risk. In no event shall St Helena Hospice be liable for any injuries, loss or damages whatsoever.